

Reportable Incidents for Investigation by Licensing Office of Island Health:

***Community Care and Assisted Living Act***  
**RESIDENTIAL CARE REGULATION**

[includes amendments up to B.C. Reg. 167/2018, July 27, 2018]

Extracted on July 13, 2019

**Schedule D**

[am. B.C. Regs. 205/2013, Sch. 2, ss. 1 and 2; 178/2016, Sch. 3, s. 10.]

*(Section 77 [reportable incidents])*

**Reportable incidents**

**1** For the purpose of this regulation, any of the following is a reportable incident:

**"aggression between persons in care"** means aggressive behaviour by a person in care towards another person in care that causes an injury that requires

- (a) first aid,
- (b) emergency care by a medical practitioner or nurse practitioner, or
- (c) transfer to a hospital;

**"aggressive or unusual behaviour"** means aggressive or unusual behaviour by a person in care towards another person, including another person in care, that

- (a) has not been appropriately assessed in the care plan of the person in care, and
- (b) is not aggression between persons in care within the meaning of this Schedule;

**"attempted suicide"** means an attempt by a person in care to take his or her own life;

**"choking"** means a choking incident involving a person in care that requires

- (a) first aid,
- (b) emergency care by a medical practitioner or nurse practitioner, or
- (c) transfer to a hospital;

**"death"** means any death of a person in care;

**"disease outbreak or occurrence"** means an outbreak or the occurrence of a disease above the incident level that is normally expected;

**"emergency restraint"** means any use of a restraint that is necessary to protect the person in care or others from imminent serious physical harm and is not agreed to under section 74 [*when restraints may be used*];

**"emotional abuse"** means any act, or lack of action, which may diminish the sense of dignity of a person in care, perpetrated by a person not in care, such as verbal harassment, yelling or confinement;

**"fall"** means a fall of such seriousness, experienced by a person in care, as to require emergency care by a medical practitioner or nurse practitioner, or transfer to a hospital;

**"financial abuse"** means

(a) the misuse of the funds and assets of a person in care by a person not in care, or  
(b) the obtaining of the property and funds of a person in care by a person not in care without the knowledge and full consent of the person in care or his or her parent or representative;

**"food poisoning"** means a food borne illness involving a person in care that requires emergency care by a medical practitioner or nurse practitioner, or transfer to a hospital;

**"medication error"** means an error in the administration of a medication which adversely affects a person in care or requires emergency intervention or transfer to a hospital;

**"missing or wandering person"** means a person in care who is missing;

**"motor vehicle injury"** means an injury to a person in care that occurs during transit by motor vehicle while the person in care is under the care and supervision of the licensee;

**"neglect"** means the failure of a care provider to meet the needs of a person in care, including food, shelter, care or supervision;

**"other injury"** means an injury to a person in care requiring emergency care by a medical practitioner or nurse practitioner or transfer to a hospital;

**"physical abuse"** means any physical force that is excessive for, or is inappropriate to, a situation involving a person in care and perpetrated by a person not in care;

**"poisoning"** means the ingestion of a poison or toxic substance by a person in care;

**"service delivery problem"** means any condition or event which could reasonably be expected to impair the ability of the licensee or his or her employees to provide care, or which affects the health, safety or dignity of persons in care;

**"sexual abuse"** means any sexual behaviour directed towards a person in care and includes

- (a) any sexual exploitation, whether consensual or not, by an employee of the licensee, or any other person in a position of trust, power or authority, and
- (b) sexual activity between children or youths,

but does not include consenting sexual behaviour between adult persons in care;

**"unexpected illness"** means any unexpected illness of such seriousness that it requires a person in care to receive emergency care by a medical practitioner or nurse practitioner or transfer to a hospital.