



COMOX VALLEY SENIORS VILLAGE	
Facility Location	
Facility Address	4640 Headquarters Road Courtenay, BC V9N 7J3
Contact Information	
Facility Phone #	(250) 331-1183
Manager	Under Review
Facility Information	
Facility Type	Residential Care - 400
Service Type(s)	400 Long Term Care Funded, 401 Long Term Care Non-Funded
Capacity	136
Licensee/Owner	Courtenay Seniors Village 3LLP
Licence Conditions	<p>1. A Facility Manager, approved by Licensing will be responsible for the day to day operation of the facility including but not limited to: a. Supervision of employees including hiring, performance review and monitoring and termination. b. Work on site for a minimum of 35 hours per week. c. Hiring, providing mentoring, oversight and guidance to the Director of Care and Assistant Director of Care as it relates to the provision of care for persons in care which includes; i. Oversight of the admissions and screening process for the admission of persons in care. ii. The supervision and direction to employees who provide care to persons in care. iii. Coordinating and monitoring the care of persons in care, and iv. Managing unusual situations or emergencies. d. A designate to be assigned when the Manager, Director of Care and Assistant Director of Care is absent due to illness, leave of absences or vacation. 2. The Licensee will provide an update related to health and safety and corrective action plans submitted to Licensing related to investigations which includes: a. Progress/Status of any health and safety and corrective action plans as it relates to investigations conducted by Licensing. b. Evidence and rationale as to why compliance as per the submitted plans has not been achieved. c. This information will be provided in the Licensee's monthly report 10th day of each month for the previous month. 3. The Licensee will implement a call log by June 15, 2019 to track the number of instances where on-site staff required assistance and accessed the "On Call Clinical Support". Information in the call log will include; a. Date and time of call. b. On site staff involved and who provided support from the "on call clinical support" team. c. Reason for call. d. Direction or support provided. e. This information will be provided in the Licensee's monthly report 10th day of each month for the previous month. 4. The Licensee will ensure that a monthly audit of care plans is completed by the Corporate Director of Care, Director of Care, and Assistant</p>

Facility Location	
	<p>Director of Care. a. Care plans to be reviewed and completed by June 30, 2019. b. Audit of care plans to be completed every quarter i.e. June 30, 2019, September 30, 2019, December 31, 2019 and March 31, 2020 or as needed. c. This information will be provided in the Licensee’s monthly report 10th day of each month for the previous month. 5. The Licensee will ensure that a monthly audit of nutrition care plans is completed by the Dietician. a. All nutrition care plans to be reviewed and completed by June 30, 2019. b. Audit of care plans to be completed every quarter i.e. June 30, 2019, September 30, 2019, December 31, 2019 and March 31, 2020 or as needed. c. Information on any food concerns presented to the Support Services Manager through the dedicated communication book. d. This information will be provided in the Licensee’s monthly report 10th day of each month for the previous month. 6. The Licensee will submit in writing to Licensing, a written report that indicates that the Licensee has reviewed the conditions as outlined on the facility licence and ensured that all required conditions and submission dates are being met monthly. This report will be signed by the Licensee, facility Manager and Director of Care and submitted to Licensing on the 10th day of each month for the previous month. The Licensee will provide status and results on the following information: a. Any changes in staffing such as resignation, termination, decrease of hours and/or retirement and action plan for coverage for the following positions; i. Manager, Director of Care, Assistant Director of Care, Registered Nurses, Support Services Manager, Dietitian or Nutritionist and Head Chef. b. Status for each circumstance where two or more Licensed Practical Nurses (LPNs) and/or two or more Registered Care Aides (RCAs) are absent per shift, per day [i.e. day shift, evening shift and night shift]. i. Information must include action taken and person responsible to cover the absences to ensure appropriate care is provided. c. Education and Training for employees including facilitator, who attended and topic/issue reviewed and completed by; i. Wound Care completed by June 15, 2019. ii. Review of Skin and Wound Care Policy with Nurses by June 15, 2019. iii. Skin and Wound Care Module sample provided to Licensing by June 15, 2019. iv. Skin and Wound Care Module completed by July 1, 2019. v. Care Planning Policy, process and procedure completed by June 30, 2019. vi. Incident Reporting completed by July 31, 2019. vii. Point Click Care transition and training plan submitted to Licensing by May 31, 2019 to include; 1. Team members responsible to implement the training. 2. Specific target dates for completion of training and expected participants. d. Status update related to the following conditions; i. Condition 1, a, b, c, d. ii. Condition 2, a, b. iii. Condition 3, a, b, c, d. iv. Condition 4, a, b. v. Condition 5, a, b, c.</p>
Regulated under	COMMUNITY CARE AND ASSISTED LIVING ACT & RESIDENTIAL CARE REGULATION
Facility Inspection & Complaint Investigation History: <i>Click on an inspection link below to see additional details</i>	
Inspection Type	Inspection Details

Follow-up Inspection	5-Jul-2019
Follow-up Inspection	20-Jun-2019
Follow-up Inspection	14-Jun-2019
Follow-up Inspection	30-May-2019
Follow-up Inspection	23-May-2019
Follow-up Inspection	17-May-2019
Follow-up Inspection	9-May-2019
Follow-up Inspection	3-May-2019
Follow-up Inspection	25-Apr-2019
Follow-up Inspection	17-Apr-2019
Follow-up Inspection	8-Apr-2019
Non-Visit Follow-up Inspection	1-Apr-2019
Follow-up Inspection	20-Mar-2019
Routine Inspection	7-Mar-2019
Complaint Investigation	26-Nov-2018
Complaint Investigation	4-Oct-2018
Non-Visit Follow-up Inspection	12-Mar-2018
Follow-up Inspection	31-Jan-2018
Non-Visit Follow-up Inspection	28-Nov-2017
Follow-up Inspection	2-Oct-2017
Non-Visit Follow-up Inspection	27-Sep-2017
Routine Inspection	17-Aug-2017



COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	July 05, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of July 05, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care <i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed.</i> <i>Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person <i>Legislation: One of 24 staffing files viewed was missing a criminal record check result.</i> <i>Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation, <i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i> <i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,	Routine #SDYN-BA2T52 Mar-07-2019

Code	Category/Description	Inspection
	<p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	



COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	June 20, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of June 20, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed.</i></p> <p><i>Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result.</i></p> <p><i>Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

Code	Category/Description	Inspection
	<i>requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,</p> <p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance.</i></p> <p><i>Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019



COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	June 14, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of June 14, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed.</i></p> <p><i>Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result.</i></p> <p><i>Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

Code	Category/Description	Inspection
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,</p> <p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance.</i></p> <p><i>Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019



COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	May 30, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of May 30, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed.</i></p> <p><i>Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result.</i></p> <p><i>Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

Code	Category/Description	Inspection
3010 - RCR 86(b)	<p>A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference</p> <p><i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked.</i></p> <p><i>Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,</p> <p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance.</i></p> <p><i>Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

Code	Category/Description	Inspection
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

Code	Category/Description	Inspection
	<p><i>one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.</i></p> <p><i>Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	May 23, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of May 23, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(b)	A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked. Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs. Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness, <i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan <i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year. Ensure care plans are reviewed, and if necessary, modified</i>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented.

Action/s Required by Licensing: Follow up inspection to be conducted.

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	May 17, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of May 17, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017. Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(b)	A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked. Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs. Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness, <i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(e)(iii)	A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care <i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019

3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition,</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented.

Action/s Required by Licensing: Follow up inspection to be conducted.

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	May 09, 2019

Contraventions: A summary of the new contraventions found during the inspections are listed below.

Code	Category/Description
3070 - RCR 81(3)(e)(ii)	<p>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for preventing the person in care from falling</p> <p><i>Observation: Seven care plans audited on this date. One care plan did not reference falls, including fall prevention.</i></p> <p><i>Corrective action: Ensure all care plans include a plan for preventing falls.</i></p> <p><i>Action/s Required by Licensing: Follow Up Inspection to be conducted</i></p> <p>To be corrected by: 17-May-2019</p>

The following were still in contravention as of May 09, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed.</i></p> <p><i>Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result.</i></p> <p><i>Ensure a criminal record check is obtained for all staff.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(b)	<p>A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference</p> <p><i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked.</i></p> <p><i>Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,</p> <p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance.</i></p> <p><i>Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3070 - RCR 81(3)(e)(iii)	<p>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care</p> <p><i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered.</i></p> <p><i>Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented.

Action/s Required by Licensing: Follow up inspection to be conducted.

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	May 03, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of May 03, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017. Ensure the performance of each employee is reviewed</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(b)	A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked. Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs. Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness, <i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(e)(iii)	A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care <i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered.</i>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented.

Action/s Required by Licensing: Follow up inspection to be conducted.

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	April 25, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of April 25, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017. Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(b)	A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked. Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs. Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness, <i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(e)(iii)	A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care <i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019

3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 83(4)(a)	<p>Subject to subsection (5), a licensee, other than a licensee who provides a type of care described as Hospice, must ensure that each person in care is weighed at least once each month,</p> <p><i>Legislation: Bathing records reviewed for units D2 and F2 were missing a record of monthly weight taken for multiple persons in care.</i></p> <p><i>Ensure each person in care is weighed at least once each month. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented.

Action/s Required by Licensing: Follow up inspection to be conducted.

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	April 17, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of April 17, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017. Ensure the performance of each employee is reviewed</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(b)	A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked. Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs. Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness, <i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(e)(iii)	A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care <i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered.</i>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 83(4)(a)	<p>Subject to subsection (5), a licensee, other than a licensee who provides a type of care described as Hospice, must ensure that each person in care is weighed at least once each month,</p> <p><i>Legislation: Bathing records reviewed for units D2 and F2 were missing a record of monthly weight taken for multiple persons in care.</i></p> <p><i>Ensure each person in care is weighed at least once each month. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a</i></p>	Follow-up #SDYN-BB2SXL Apr-08-2019

performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented.

Action/s Required by Licensing: Follow up inspection to be conducted.

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	April 08, 2019

Contraventions: A summary of the new contraventions found during the inspections are listed below.

Code	Category/Description
3080 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Observation: Licensing reviewed corrective action plans and health and safety plans submitted by the Licensee for the period March 2017, to present, with the following noted: Complaint intake dated October 20, 2017, Licensing investigation regarding staffing: Licensee stated in part that residents would be weighed every week on bath day. Licensing observed that weekly weights were not documented, and that monthly weights were not completed in all cases as per the Residential Care Regulation. Licensing will follow up regarding staff meetings and education sessions. Complaint intake dated July 10, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that a staff person would be receiving a performance improvement plan. Licensing observed that the staff person did not appear to have a performance improvement plan on file, last performance evaluation completed in March 2018. Complaint intake dated September 20, 2018, Licensing investigation regarding emotional abuse: Licensee stated in part that one resident would have a care plan update regarding anxiety and waiting for care needs. Licensing observed one care plan did not include goals, interventions regarding anxiety and waiting for care or food preferences. Complaint intake dated October 4, 2018, Licensing investigation regarding neglect: Licensee stated in part that four charts per month would be audited with the Director of Care audit tool, the Registered Dietician would provide education regarding weight loss, nutrition, and weight management, and that weekly wound assessment and wound tracking would be conducted by nurses and monitored by the Director of Care and Resident Care Coordinator. Licensing observed that audit of four charts per month with DOC (Director of Care) audit tool was not completed as stated by senior staff person, weekly audit of wound care binders not completed, education provided by Registered Dietician did not occur by the end of March 2019. Complaint intake dated November 26, 2018, Licensing investigation regarding fall: Licensee stated in part that one staff person would receive discipline and would be required to review all policies and required</i></p>

documentation regarding falls. Licensing observed one staff person worked on January 4, 2019, and did not appear to have discipline or policy reviews recorded in staff file. Complaint intake dated February 28, 2019, Licensing investigation regarding emotional abuse: Licensee stated that one staff person was suspended pending the Licensing investigation. Licensing was informed that the staff person returned to work and had further allegation dated April 7, 2019. The Health and Safety Plan submitted on March 1, 2019, by the Manager and approved by Licensing, stated that the staff person was suspended pending the outcome of the licensing investigation.

Corrective action: Action/s Required by Licensee: Ensure health and safety plans and corrective action plans have been implemented; ensure alterations to health and safety plans and corrective action plans are submitted in writing to Licensing prior to any changes being implemented. Action/s Required by Licensing: Follow up inspection to be conducted.

To be corrected by: 15-Apr-2019

The following were still in contravention as of April 08, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p>	Routine #SDYN-BA2T52 Mar-07-2019

	<p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	
3010 - RCR 86(b)	<p>A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference</p> <p><i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked.</i></p> <p><i>Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,</p> <p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance.</i></p> <p><i>Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(b)	<p>A care plan must include all of the following: an oral health care plan;</p> <p><i>Legislation: Two of 14 care plans reviewed were missing an oral health care plan.</i></p> <p><i>Ensure each care plan includes an oral health care plan.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Action/s Required by Licensing: Follow up inspection required.</i>	
3070 - RCR 81(3)(e)(iii)	<p>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care</p> <p><i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered.</i></p> <p><i>Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i></p> <p><i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 83(4)(a)	<p>Subject to subsection (5), a licensee, other than a licensee who provides a type of care described as Hospice, must ensure that each person in care is weighed at least once each month,</p> <p><i>Legislation: Bathing records reviewed for units D2 and F2 were missing a record of monthly weight taken for multiple persons in care.</i></p> <p><i>Ensure each person in care is weighed at least once each month. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Non-Visit Follow-up
Inspection Date	April 01, 2019

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of April 01, 2019

Code	Category/Description	Inspection
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Legislation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed. Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3070 - RCR 77(2)(c)	<p>Subject to subsection (3), if a person in care is involved in a reportable incident, the licensee must immediately notify a medical health officer, in the form and in the manner required by the medical health officer</p> <p><i>Legislation: Licensing did not received an incident report with regards to the recent disease outbreak which concluded on February 25, 2019. Manager stated incident report would be submitted. Ensure if a person in care is involved in a reportable incident, that the medical health officer is notified immediately.</i></p>	Follow-up #SDYN-BAFR7U Mar-20-2019
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result. Ensure a criminal record check is obtained for all staff.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(b)	<p>A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference</p> <p><i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked.</i></p> <p><i>Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs,</p> <p><i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i></p> <p><i>Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance.</i></p> <p><i>Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3070 - RCR 81(3)(b)	A care plan must include all of the following: an oral health care plan; <i>Legislation: Two of 14 care plans reviewed were missing an oral health care plan.</i> <i>Ensure each care plan includes an oral health care plan.</i> <i>Action/s Required by Licensing: Follow up inspection required.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(e)(iii)	A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care <i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered.</i> <i>Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered.</i> <i>Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan <i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year.</i> <i>Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 83(4)(a)	Subject to subsection (5), a licensee, other than a licensee who provides a type of care described as Hospice, must ensure that each person in care is weighed at least once each month, <i>Legislation: Bathing records reviewed for units D2 and F2 were missing a record of monthly weight taken for multiple persons in care.</i> <i>Ensure each person in care is weighed at least once each</i>	Routine #SDYN-BA2T52 Mar-07-2019

<i>month. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
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COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	March 20, 2019

Contraventions: A summary of the new contraventions found during the inspections are listed below.

Code	Category/Description
3070 - CCALA 7(1)(b)(i)	<p>A licensee must operate the community care facility in a manner that will promote the health, safety and dignity of persons in care</p> <p><i>Observation: Licensing reviewed eMAR which prompted nurses to regularly address wound care management. Licensing reviewed one prompt on eMAR, initialled as completed, a progress that indicated the dressing change was completed, but no indication wound was assessed.</i></p> <p><i>Corrective action: Ensure documentation promotes the health, safety and dignity of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 29-Mar-2019</p>
3070 - RCR 77(2)(c)	<p>Subject to subsection (3), if a person in care is involved in a reportable incident, the licensee must immediately notify a medical health officer, in the form and in the manner required by the medical health officer</p> <p><i>Observation: Licensing did not received an incident report with regards to the recent disease outbreak which concluded on February 25, 2019. Manager stated incident report would be submitted.</i></p> <p><i>Corrective action: Ensure if a person in care is involved in a reportable incident, that the medical health officer is notified immediately.</i></p> <p>To be corrected by: 29-Mar-2019</p>

The following were still in contravention as of March 20, 2019

Code	Category/Description	Inspection
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Legislation: One of 24 staffing files viewed was missing a criminal record check result.</i></p> <p><i>Ensure a criminal record check is obtained for all staff.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Legislation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 41(2)(a)	<p>The licensee must designate an employee, qualified by training and experience, to supervise employees who provide care to persons in care,</p> <p><i>Legislation: The facility has been without a Director of Care since September 2018. Staff confirmed there is no Director of Care in place to supervise employees who provide care to persons in care.</i></p> <p><i>Ensure an employee, qualified by training and experience, is designated to supervise employees who provide care to persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 41(2)(b)	<p>The licensee must designate an employee, qualified by training and experience, to coordinate and monitor the care of persons in care,</p> <p><i>Legislation: The facility has been without a Director of Care since September 2018. Staff confirmed there is no Director of Care in place to coordinate and monitor the care of persons in care.</i></p> <p><i>Ensure an employee, qualified by training and experience, is designated to coordinate and monitor the care of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 41(2)(c)	<p>The licensee must designate an employee, qualified by training and experience, to manage unusual situations or emergencies.</p> <p><i>Legislation: The facility has been without a Director of Care since September 2018. Staff confirmed there is no Director of Care in place to manage unusual situations or emergencies.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

	<i>Ensure an employee, qualified by training and experience, is designated to manage unusual situations or emergencies. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	
3010 - RCR 86(b)	A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Legislation: Two of 24 staff files reviewed did not contain a record indicating character references were checked. Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3010 - RCR 86(c)	A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Legislation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs. Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 78(3)(a)	A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness, <i>Legislation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(3)(b)	A care plan must include all of the following: an oral health care plan; <i>Legislation: Two of 14 care plans reviewed were missing an oral health care plan. Ensure each care plan includes an oral health care plan. Action/s Required by Licensing: Follow up inspection required.</i>	Routine #SDYN-BA2T52 Mar-07-2019

3070 - RCR 81(3)(e)(iii)	<p>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care</p> <p><i>Legislation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Legislation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year. Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019
3070 - RCR 83(4)(a)	<p>Subject to subsection (5), a licensee, other than a licensee who provides a type of care described as Hospice, must ensure that each person in care is weighed at least once each month,</p> <p><i>Legislation: Bathing records reviewed for units D2 and F2 were missing a record of monthly weight taken for multiple persons in care. Ensure each person in care is weighed at least once each month. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p>	Routine #SDYN-BA2T52 Mar-07-2019

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
Inspection Type	Routine
Inspection Date	March 07, 2019

Contraventions: A summary of the new contraventions found during the inspections are listed below.

Code	Category/Description
3010 - RCR 37(1)(a)	<p>A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</p> <p><i>Observation: One of 24 staffing files viewed was missing a criminal record check result.</i></p> <p><i>Corrective action: Ensure a criminal record check is obtained for all staff.</i></p> <p><i>Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>
3010 - RCR 40(1)(a)	<p>A licensee must ensure that the performance of each employee is reviewed both regularly and as directed by the medical health officer under subsection (2) to ensure that the employee continues to meet the requirements of this regulation,</p> <p><i>Observation: Six of 24 staff files reviewed contained performance reviews last conducted between June 2016 and November 2017.</i></p> <p><i>Corrective action: Ensure the performance of each employee is reviewed regularly to ensure the employee continues to meet the requirements of legislation. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>
3010 - RCR 41(2)(a)	<p>The licensee must designate an employee, qualified by training and experience, to supervise employees who provide care to persons in care,</p> <p><i>Observation: The facility has been without a Director of Care since September 2018. Staff confirmed there is no Director of Care in place to supervise employees who provide care to persons in care.</i></p> <p><i>Corrective action: Ensure an employee, qualified by training and experience, is designated to supervise employees who provide care to persons in care.</i></p> <p><i>Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>

3010 - RCR 41(2)(b)	<p>The licensee must designate an employee, qualified by training and experience, to coordinate and monitor the care of persons in care, <i>Observation: The facility has been without a Director of Care since September 2018. Staff confirmed there is no Director of Care in place to coordinate and monitor the care of persons in care.</i> <i>Corrective action: Ensure an employee, qualified by training and experience, is designated to coordinate and monitor the care of persons in care. Action/s Required by Licensing: Follow up inspection to be conducted.</i> To be corrected by: 21-Mar-2019</p>
3010 - RCR 41(2)(c)	<p>The licensee must designate an employee, qualified by training and experience, to manage unusual situations or emergencies. <i>Observation: The facility has been without a Director of Care since September 2018. Staff confirmed there is no Director of Care in place to manage unusual situations or emergencies.</i> <i>Corrective action: Ensure an employee, qualified by training and experience, is designated to manage unusual situations or emergencies. Action/s Required by Licensing: Follow up inspection to be conducted.</i> To be corrected by: 21-Mar-2019</p>
3010 - RCR 86(b)	<p>A licensee must keep the following records in respect of each employee: A licensee must keep the following records in respect of each employee: character reference <i>Observation: Two of 24 staff files reviewed did not contain a record indicating character references were checked.</i> <i>Corrective action: Ensure a record of character reference checks are kept for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i> To be corrected by: 21-Mar-2019</p>
3010 - RCR 86(c)	<p>A licensee must keep the following records in respect of each employee: compliance with the Province's immunization and tuberculosis control programs, <i>Observation: Four of 24 staff files reviewed were missing a record indicating compliance with the Province's immunization and tuberculosis control programs.</i> <i>Corrective action: Ensure a immunization records and Tb results records are obtained for each staff member. Action/s Required by Licensing: Follow up inspection to be conducted.</i> To be corrected by: 21-Mar-2019</p>
3030 - RCR 83(5)(a)	<p>If a person in care refuses or is unable to be weighed, the licensee must record in the nutrition plan of the person in care the reason why the person in care was not weighed <i>Observation: Two of 14 records of persons in care reviewed did not contain a reason why the person in care was not weighed.</i> <i>Corrective action: Ensure if a person in care refuses or is unable to be</i></p>

	<p><i>weighed, that a record exists as to why the person in care was not weighed. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>
3070 - RCR 78(3)(a)	<p>A licensee must have, and keep with each person in care's record, consent in writing from the person in care or a parent or representative of the person in care to call a medical practitioner, nurse practitioner or ambulance in case of accident or illness,</p> <p><i>Observation: One of 14 records of persons in care reviewed was missing a record of written consent to call medical/nurse practitioner or ambulance. Corrective action: Ensure each person in care's records include a consent in writing from the person in care or representative to call the medical/nurse practitioner or ambulance in case of accident or illness. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>
3070 - RCR 81(3)(b)	<p>A care plan must include all of the following: an oral health care plan;</p> <p><i>Observation: Two of 14 care plans reviewed were missing an oral health care plan. Corrective action: Ensure each care plan includes an oral health care plan. Action/s Required by Licensing: Follow up inspection required.</i></p> <p>To be corrected by: 21-Mar-2019</p>
3070 - RCR 81(3)(e)(iii)	<p>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care</p> <p><i>Observation: Six of 14 care plans reviewed were missing a fall prevention plan addressing follow-up to falls suffered. Corrective action: Ensure care plans for persons in care include a fall prevention plan addressing follow-up to falls suffered. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>
3070 - RCR 81(4)(b)(ii)	<p>A licensee must ensure that each care plan is reviewed and, if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year to ensure it continues to meet the needs and preferences, and is compatible with the abilities, of the person in care who is the subject of the care plan</p> <p><i>Observation: Two of 14 care plans reviewed did not contain a nutritional care plan updated within the past year. Corrective action: Ensure care plans are reviewed, and if necessary, modified if there is no substantial change in the circumstances of the person in care, at least once each year. Action/s Required by Licensing: Follow up inspection to be conducted.</i></p> <p>To be corrected by: 21-Mar-2019</p>

3070 -
RCR
83(4)(a)

Subject to subsection (5), a licensee, other than a licensee who provides a type of care described as Hospice, must ensure that each person in care is weighed at least once each month,

Observation: Bathing records reviewed for units D2 and F2 were missing a record of monthly weight taken for multiple persons in care.

Corrective action: Ensure each person in care is weighed at least once each month. Action/s Required by Licensing: Follow up inspection to be conducted.

To be corrected by: 21-Mar-2019

2018 Reports:

COMOX VALLEY SENIORS VILLAGE - Inspection Report	
Inspection Information:	
Facility Type	Residential Care - 400
Inspection Type	Non-Visit Follow-up
Inspection Date	March 12, 2018

Contraventions: *No new contraventions were found during this inspection.*

COMOX VALLEY SENIORS VILLAGE - Inspection Report	
Inspection Information:	
Facility Type	Residential Care - 400
Inspection Type	Follow-up
Inspection Date	January 31, 2018

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of January 31, 2018

Code	Category/Description	Inspection
3020	POLICIES & PROCEDURES <i>Legislation: RCR 85(2)(b)</i> <i>Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following</i>	Routine #SEAT-AQGU5Z Aug-17-2017

2017 Reports:

COMOX VALLEY SENIORS VILLAGE - Inspection Report	
Inspection Information:	

Facility Type	Residential Care - 400
Inspection Type	Non-Visit Follow-up
Inspection Date	November 28, 2017

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of November 28, 2017

Code	Category/Description	Inspection
3020	<p>POLICIES & PROCEDURES</p> <p><i>Legislation: RCR 85(2)(b)</i></p> <p><i>Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type Residential Care - 400

Inspection Type Follow-up

Inspection Date October 02, 2017

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of October 02, 2017

Code	Category/Description	Inspection
3020	<p>POLICIES & PROCEDURES</p> <p><i>Legislation: RCR 85(2)(b)</i></p> <p><i>Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3020	<p>POLICIES & PROCEDURES</p> <p><i>Legislation: RCR 74(1)(b)(ii)</i></p> <p><i>Subject to subsection (2), a licensee may restrain a person in care if there is agreement to the use of a restraint given in writing by both the medical practitioner or nurse practitioner responsible for the health of the person in care.</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3030	<p>CARE & SUPERVISION</p> <p><i>Legislation: RCR 81(3)(e)(i)</i></p> <p><i>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address an assessment of the nature of the risk of falling presented by the person in care</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type Residential Care - 400

Inspection Type Non-Visit Follow-up

Inspection Date September 27, 2017

Contraventions: *No new contraventions were found during this inspection.*

The following were still in contravention as of September 27, 2017

Code	Category/Description	Inspection
3020	<p>POLICIES & PROCEDURES <i>Legislation: RCR 85(2)(b)</i> <i>Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3020	<p>POLICIES & PROCEDURES <i>Legislation: RCR 74(1)(b)(ii)</i> <i>Subject to subsection (2), a licensee may restrain a person in care if there is agreement to the use of a restraint given in writing by both the medical practitioner or nurse practitioner responsible for the health of the person in care.</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3020	<p>POLICIES & PROCEDURES <i>Legislation: RCR 74(1)(b)(i)</i> <i>Subject to subsection (2), a licensee may restrain a person in care if there is agreement to the use of a restraint given in writing by both the person in care, the parent or representative of the person in care or the relative who is closest to and actively involved in the life of the person in care,</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3030	<p>CARE & SUPERVISION <i>Legislation: RCR 81(3)(e)(iii)</i> <i>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017

	<i>plan, which must address a plan for following up on any falls suffered by a person in care</i>	
3030	<p>CARE & SUPERVISION <i>Legislation: RCR 81(3)(e)(ii)</i> <i>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for preventing the person in care from falling</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3030	<p>CARE & SUPERVISION <i>Legislation: RCR 81(3)(e)(i)</i> <i>A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address an assessment of the nature of the risk of falling presented by the person in care</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3030	<p>CARE & SUPERVISION <i>Legislation: RCR 81(3)(d)</i> <i>A care plan must include all of the following: a recreation and leisure plan;</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017
3070	<p>RECORDS & REPORTING <i>Legislation: RCR 81(1)</i> <i>If a person in care is admitted to the community care facility for a period of more than 30 days, a licensee must ensure that a care plan for the person in care is made in accordance with this section within 30 days of admission.</i></p>	Routine #SEAT-AQGU5Z Aug-17-2017

COMOX VALLEY SENIORS VILLAGE - Inspection Report

Inspection Information:

Facility Type	Residential Care - 400
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Inspection Type	Routine
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Inspection Date	August 17, 2017
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Contraventions: A summary of the new contraventions found during the inspections are listed below.

Code	Category/Description
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3010	<p>STAFFING</p> <p><i>Observation: RCR 37(1)(e)</i></p> <p><i>Corrective action: A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: evidence that the person has complied with the Province's immunization and tuberculosis control programs.</i></p> <p>To be corrected by:</p>
3010	<p>STAFFING</p> <p><i>Observation: RCR 37(1)(a)</i></p> <p><i>Corrective action: A licensee must not employ a person in a community care facility unless the licensee or, in the case of a person who is not the manager, the manager has obtained all of the following: a criminal record check for the person</i></p> <p>To be corrected by:</p>
3020	<p>POLICIES & PROCEDURES</p> <p><i>Observation: RCR 85(2)(b)</i></p> <p><i>Corrective action: Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following Without limiting subsection (1) (a), a licensee must have written policies and procedures in respect of all of the following</i></p> <p>To be corrected by:</p>
3020	<p>POLICIES & PROCEDURES</p> <p><i>Observation: RCR 74(1)(b)(ii)</i></p> <p><i>Corrective action: Subject to subsection (2), a licensee may restrain a person in care if there is agreement to the use of a restraint given in writing by both the medical practitioner or nurse practitioner responsible for the health of the person in care.</i></p> <p>To be corrected by:</p>

3020	<p>POLICIES & PROCEDURES <i>Observation: RCR 74(1)(b)(i)</i> <i>Corrective action: Subject to subsection (2), a licensee may restrain a person in care if there is agreement to the use of a restraint given in writing by both the person in care, the parent or representative of the person in care or the relative who is closest to and actively involved in the life of the person in care,</i> To be corrected by:</p>
3030	<p>CARE & SUPERVISION <i>Observation: RCR 81(3)(e)(iii)</i> <i>Corrective action: A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for following up on any falls suffered by a person in care</i> To be corrected by:</p>
3030	<p>CARE & SUPERVISION <i>Observation: RCR 81(3)(e)(ii)</i> <i>Corrective action: A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address a plan for preventing the person in care from falling</i> To be corrected by:</p>
3030	<p>CARE & SUPERVISION <i>Observation: RCR 81(3)(e)(i)</i> <i>Corrective action: A care plan must include all of the following: in the case of a person in care who receives a type of care described as Long Term Care or who may be prone to falling, a fall prevention plan, which must address an assessment of the nature of the risk of falling presented by the person in care</i> To be corrected by:</p>
3030	<p>CARE & SUPERVISION <i>Observation: RCR 81(3)(d)</i> <i>Corrective action: A care plan must include all of the following: a recreation and leisure plan;</i> To be corrected by:</p>
3070	<p>RECORDS & REPORTING <i>Observation: RCR 81(1)</i> <i>Corrective action: If a person in care is admitted to the community care facility for a period of more than 30 days, a licensee must ensure that a care plan for the person in care is made in accordance with this section within 30 days of admission.</i> To be corrected by:</p>